

Travelsure Covid-secure Operations

Please find to follow a list of Covid guidelines for our 2022 programme.

Hopefully the list below will answer your queries however if you have any questions please don't hesitate to contact us.

On board coaches:

1. If you are displaying any symptoms of Covid-19 (high temperature, new persistent cough, a loss or change to your sense of smell or taste) or have tested positive for Covid please do not travel. We strongly advise passengers to take insurance with covid cover (either through ourselves or a 3rd party) when booking holidays in case of late cancellations as normal terms & conditions apply.

2. If you have been contacted by track and trace to isolate please contact us immediately as you will be unable to travel. We strongly advise passengers to take insurance with covid cover (either through ourselves or a 3rd party) when booking holidays in case of late cancellations.

3. Passengers will be required to wear face coverings whilst travelling on the coach and whilst loading, unless you are unable to do so due to health reasons.

The wearing of face coverings is currently mandatory as per Government guidelines. Should guidelines be relaxed recommendations will be followed at that time.

Please could we ask passengers who are unable to wear face coverings to let us know on 01665 720955 prior to the tour departing. This will allow us to notify the driver.

Children under the age of 11 are not required to wear face coverings on the coach.

The driver does have a small amount of face masks to purchase - £1.00 for disposable masks or £3.00 for a cloth mask, should you forget yours.

4. For the 2022 season coach tours will be booked at full capacity.

5. Our coaches will undergo a strict cleaning regime prior to each tour.

During the tour the coach will be cleaned daily, including sanitisation of all high touch areas.

6. All coaches and feeder vehicles are fitted with hand sanitisers. Please could we ask that all passengers use these each time they board the coach.

7. All coach seats are both forward facing and high backed which is known to significantly reduce the risk of transmission.

8. Manufacturer's guidance will be followed to ensure that the air conditioning settings are operated to bring the maximum amount of fresh air into the vehicle.

9. When disembarking the coach, please could we ask passengers to empty the coach from the front seat backwards.

10. When arriving at destinations / hotel our driver will ask you to wait on the coach whilst he checks the group in. He will then notify you of how to proceed.

11. Please can we ask that toilet facilities on the coach are used in emergencies only. Regular comfort stops will be taken during the journey.

12. Some hotels in England have individual covid requirements. Any restrictions will be detailed in your travel documents.

13. Hotels in Scotland are currently following Government guidelines (from 27th December 2021) which include table service, 1 metre social distancing between tables, groups to be sat in households with no more than 3 households per table. Most hotels are still offering entertainment however dancing is currently restricted.

14. If whilst away on tour you develop symptoms of covid please notify the driver and take a lateral flow test. The driver carries a small amount of tests on board the coach.

Thank you and we look forward to welcoming you onboard.